

RECOVER YOUR STOLEN EBT BENEFITS



Send An Email To Your Customers/Clients About Stolen EBT Benefits Reimbursement

Community Partners: Help the Maryland Department of Human Services (DHS) spread the word about Maryland's newly expanded program for reimbursing families and adults whose Electronic Benefits Transfer (EBT) were stolen! Thousands of households statewide have been affected. Send this email to share information about how to file a claim for EBT Benefits Reimbursement in Maryland with your customers, clients, employees, constituents, organizational partners and other external audiences.

Audience: Customers and Clients of Community-Based Organizations, Legislators, and State and Local Agencies

Suggested Subject Line: Maryland Helps More People Recover Stolen EBT Benefits

Good [morning/afternoon],

The Maryland Department of Human Services (DHS) has expanded its **simple, seamless, and swift** program that helps people recover food and cash benefits stolen from their Electronic Transfer Benefit (EBT) cards.

Starting July 3, 2023, DHS will begin reimbursing EBT food and cash benefits stolen between January 1, 2021 and September 30, 2022. If you already filed a claim that was denied because your benefits were stolen during this period, **you do not need to file again**. DHS will automatically review your previously denied claim and reimburse your stolen benefits within 10 business days.

To file a **new claim** for benefits stolen from an EBT account, follow these three simple steps:

To get reimbursed for benefits stolen from an EBT account since October 1, 2022, follow these three simple steps:

1. Click the link to view the [Claim Attestation](#) form;
2. Complete the form; and
3. Type your name on the signature line of the form and click the submit button.

Please be mindful of the deadlines for filing a new claim:

Benefits Were Stolen	Last Day To Start A Claim:
Jan.1, 2021 - Sept. 30, 2022	No deadline
Oct. 1, 2022 - Feb. 28, 2023	May 31, 2023
On or after March 1, 2023	45 days from the date benefits were discovered stolen

QUESTIONS?

For help completing the form, visit one of the local [Department of Social Services](#) located across the state of Maryland. If you have questions, please call the DHS Stolen Benefits Hotline at 1-833-330-7328.

For more information regarding Maryland's Stolen EBT Benefits Reimbursement Program, or help locating nearby emergency food providers, visit the [DHS website](#).

